



Dear Valued *Family* Guests,

Thank you for choosing the Oak Bay Beach Hotel as your home away from home. On behalf of the entire team, I extend a warm welcome to you and your family and trust your stay with us will be both comfortable and enjoyable.

For some rest and relaxation, we are pleased to recommend our **Boathouse Spa & Baths**, located seaside behind the Hotel. As our mineral baths are an extension of the Boathouse Spa, it is very important to always be mindful of excessive noise. Our Spa is a place of *rejuvenation and tranquility*. Children are invited to soak in our mineral baths, but must be respectful of this environment and supervised at all times. Other than safety flotation devices, water toys are not permitted in our baths or on the decks. For reasons of safety and hygiene, swim diapers must be worn by infants in the water. Please see Spa attendant or Front Desk for purchase. **The baths are open from 9 am until 8 pm daily for families.**

***Please note that the mineral baths are reserved exclusively for adults (16 years and older) from 6 am to 9 am and 8 pm to midnight daily.***

For those looking for a child-friendly swimming experience, please see our Concierge for complimentary passes to the Oak Bay Recreation Centre.

To make the most of your dining experiences, we offer some wonderful options to satisfy both the younger members of your family as well as the more discerning palates.

**Kate's Café** is a charming all-around option for families to enjoy. Open at 6 am until 5 pm daily, we offer a variety of fresh sandwiches, homemade soups, beverages, and delightful baked goods.

Our **Dining Room** offers a fine selection of gourmet dishes in a well-appointed setting and is open for all meal periods, beginning with breakfast at 7 am. As seating is limited, we recommend reservations to avoid disappointment.

Full family dining is also available in our **Grand Lobby** from 5 pm until 9 pm. Please see Host for seating. Reservations are highly recommended.

**In-Suite Dining** is available 24-hours and offers a wide variety of menu options. Please refer to your information binder located in your room for menu offerings.

***The Snug Pub*** is reserved for our patrons 19 years of age and older.

If you are looking for family fun and activities, please see our Concierge or Front Desk in the lobby for some great suggestions.

Should you have any questions or require assistance, please do not hesitate to contact any of our helpful staff members. Enjoy your stay with us!

Our Best Always,

A handwritten signature in blue ink, appearing to read 'Phil Trott'.

Phil Trott  
Assistant General Manager

