



OAK BAY
BEACH HOTEL

Server – Kate’s Cafe

Kate’s Café provides prepared food, baked goods and coffee to guests with cafeteria-style service. Our Café Servers are responsible for preparing food and coffee-based beverages to patrons. As well, they ensure excellent customer service through being consistent, organized and professional, at all times. Servers are expected to maintain a gracious manner with all guests and uphold our high level of service.

Responsibilities

- Assist customers of Kate’s Café with their food and beverage orders, including specialty coffee
- To be knowledgeable of all Hotel areas and activities and communicate and inspire both guest and staff engagement
- Motivate and engage team members to consistently deliver the best possible service to guests at all times.
- Resolve guest concerns/issues efficiently and courteously to prevent a reoccurrence and ensure guest will become a repeat customer.
- Evening and weekend availability is required.

Qualifications

- Prior experience in a coffee shop or café an asset
- Sincere customer focus and true appreciation for the guest experience.
- Strong personal integrity with an innate desire to work in an ethical manner.
- Knowledge of Victoria and surrounding areas an asset

The Oak Bay Beach Hotel is a luxury, boutique resort in the heart of historic Oak Bay, Victoria. Our vision is to provide service that is second to none while still maintaining a workplace that is relaxed, approachable, and inclusive. Along with competitive compensation, our team members receive perks such as complimentary parking, health benefits, and a daily staff meal plan. If you are interested in joining our amazing team then we have a fantastic opportunity for you.

If you are interested in learning more about this opportunity, please forward your resume to
cmacrimmon@oakbaybeachhotel.com