



OAK BAY  
BEACH HOTEL

The Oak Bay Beach Hotel, recently named **the #1 hotel in Canada** by Condé Nast, is known as both a luxury destination in Victoria and an amazing place to work! In addition to a rewarding career, our team members receive countless perks such as complimentary parking, health benefits, a daily staff meal plan, birthday and Christmas bonuses, staff parties, awards, and more. If you are interested in joining our team then we have a fantastic opportunity for you.

## **Server – In-Room Dining**

In-Room Dining Servers are responsible for ensuring excellent customer service through being consistent, organized and professional at all times. Servers are expected to maintain a gracious manner with all guests and uphold our high level of service.

### **Responsibilities**

- Provide food and beverage service to guest rooms and the Boathouse Spa & Baths
- Provide service and support for the hotel staff dining program.
- Be knowledgeable of all Hotel areas and activities and communicate to guests as required
- Resolve guest concerns/issues efficiently and courteously to prevent a reoccurrence and ensure guest will become a repeat customer.
- Evening and weekend availability is required.
- All other duties as assigned

### **Qualifications**

- Prior experience in Food & Beverage an asset
- Sincere customer focus and true appreciation for the guest experience.
- Strong personal integrity with an innate desire to work in an ethical manner.
- Knowledge of Victoria and surrounding areas an asset

### **Physical Aspects of Position (include but are not limited to):**

- Continuous standing and walking throughout shift
- Some lifting and carrying up to 40 lbs